

## **The Roche Nursery Schools**

### **Monitoring Attendance Policy**

Policy Reviewed September 2018  
by Gabriella Emery Head of Nursery Schools

At The Roche Nursery School we recognise the importance of monitoring children's attendance in the Nursery. This policy forms part of our robust procedures and responsibility for safeguarding children. Whilst we understand that attendance at Nursery is non-compulsory, we promote regular attendance in order to ensure continuity of education and full access to the Nursery curriculum. The Nursery will be mindful of regular absences and may feel it necessary to discuss this with the parents if it is creating obstacles to the child's learning.

In order to manage absences effectively we adhere to the following procedures:

1. We request that parents inform the Nursery of any planned absences e.g. holidays or medical appointments. This information should be sent to the Nursery Manager and copied to the school office by email. The relevant information will be transferred to the paper register for that day.
2. Parents must contact the Nursery by telephone or via email if their child will be absent that day, e.g. because of illness, or if they will be delayed in arriving, e.g. because of transport problems.
3. If a child does not attend a session for which they are registered and we receive no communication or explanation from the parents, The Nursery Manager or Head of Nursery Schools will telephone the child's parents that day to seek an explanation, leaving a message if necessary. The register will be updated accordingly. If the child then resumes normal attendance, no further action will be taken unless there are other signs that the child is at risk.
4. If the parents do not respond to the telephone call or message and the child does not return to Nursery for their next registered session, another attempt will be made to contact the parents by telephone. If there is still no reply, an email will also be sent to the parents, explaining that we are concerned as we have not been able to contact them. Parents will be asked to contact the school immediately and they will be informed that we will try to contact all the people on the child's emergency contacts list if we do not hear from them by the following working day.
5. If we still have not had a response from the parents by the next working day we will contact all the people on the emergency contact list. We will ask whether they know any explanation why the child should be absent, e.g. that the family has gone on holiday or if they have had contact with the child/parents. If one of the people listed on the emergency contacts list has seen the family or is able to give an explanation for the absence, we will explain that we need to be able to speak to the parents directly. If they have different or additional means of contacting the parents, we would ask them to let the parents know that we need to speak to them urgently.

If we are unable to get any response from any of the emergency contacts, or if they have not had contact with the child or family either, we will make one last attempt to contact the parents by all their listed contact numbers and email addresses, explaining that if we have not heard from them by the following day, we will contact the Wandsworth Multi-Agency Safeguarding Hub (MASH)/IPOC.

6. If we still have not had a satisfactory explanation from the parents by the following day, The Nursery Manager, Head of Nurseries and DSL will work together to submit an Early Help Assessment Form to MASH, alerting them to the fact that a child has gone missing from the Nursery and we have been unable to contact the family.

Children of Nursery age can be prone to infections and illness and so may have repeated absences for illnesses. However, if a member of Nursery staff feels concerned that an explanation provided by a parent for absence may be false, for example, because of a remark made by the child, or that the absences are particularly frequent or long lasting and are not consistent with the explanations provided, they should raise this with the Designated Safeguarding Lead, or the deputy Designated Safeguarding Lead. Depending on the circumstances, the DSLs may seek further information from the parents, or complete an EHA for direct referral to the MASH, if there are concerns that a child is at immediate risk of suffering harm.